# AFO 483 – Circulation notice parameters

## 483.1 Introduction

Using AFO 483, you can control of the layout and content of the print functions in the circulation administration. The system distinguishes between a number of different types of print functions. Per type of print function, you can indicate how the information is to be sorted and what the printouts should look like.

With reference to the layout of the print functions, the system distinguishes between two types:

- Card formats
  - The information is printed on the size of a postcard. The actual information is printed on the left; the address of the addressee (the borrower) is printed on the right. This print method is coupled to sorting according to postal code or according to name as the first printing criterion; the second sorting criterion is according to name.
- SSP formats
  - The information is printed in a size to be defined. The address of the addressee precedes the actual information which, with reference to the possibilities offered by SSP, can be printed in columns or blocks. This printing method is coupled to sorting according to the borrower category as the first sorting criterion and the name as the second.

#### Note

With both card and SSP formats the messages, when sent via email, will be part of the body of the email (so not an attachment). SSP notices will be formatted to Courier text.

The general workflow for generating notices comprises the following steps:

- 1. AFO616 Miscellaneous settings for notice output; defines the general characteristics of a output method. Here is where one would define the type of output to be used for which notice. The Method name later appears in the AFO452 Contact Method type for a summary of the number of notices to be output.
- AFO616 Client Settings Circulation button; defines the system default contact method to be used.

Note that 1 and 2 must be set on a system.

If email notices or SMS notices are to be utilized, then AFO 651 – Email and SMS Setup must also be configured.

- Optional AFO481 Miscellaneous Circulation workflow Notification contact methods - by location
- 4. Optional AFO481 Miscellaneous Circulation workflow Notification contact methods by borrower category
- 5. Optional AFO431 Contact method on a borrower record

When notices are being generated, which method to be used for the individual notice is determined by checking the inverse order of this list. For example, If a contact method is defined in the borrower record, use it. If it is not defined, check the borrower category for a method. If that is not defined, use the method defined for the location. If the location does not have a method defined, use the system default method.

In ALL cases, output will be generated in PRINT format when the method specified cannot be output due to the fact that the borrower record does not have the necessary information. For example, if email output is the preferred method of contact, and the borrower record does not have an email address available, then PRINT the notice instead.

The only exception to the calculation of the contact method is the Reservation Pickup notice. If the reservation was placed via AFO 421 and an alternate method was requested, then this is the method that will be used for the reservation notice.

After choosing this option the following menu will be displayed

:

ų,	Maximum periods to keep stored print files			×
	Number of stored print files to keep	20		
	Number of days to keep stored print files			
	You may define how many sets of print files to If you enter values for both, then the system w By default the system will keep 10 sets.	v keep, or the number of days for which to keep them ill keep the maximum for either rule	ОК Cancel <u>H</u> elp	
			ĒX	1

These menu options are described in the next sections.

## 483.2 Notices

You can define the sorting criteria and the printout format per type of print function.

When this menu option is selected, a menu screen will be displayed with the types of print functions that have been defined:



The menu options relate to the various output types within the circulation module. They are described below.

- If you opt for the card format for a certain type of print function, a layout must be defined for that type of print function (option "Card format: layout" in the start menu of this AFO) and the texts must be defined (option "Card format: texts" in the start menu of this AFO). If you opt for SSP formats, an SSP print profile must be defined for that type of print function (option "SSP formats" in the start menu of this AFO).
- The type (card format or SSP format) and the sorting method may always be changed, except when a print file has been generated but not yet printed. If this parameter is changed in that intermediate period, this will result in printing problems.

### 483.2.1 Overdues, Reservations, Recalls

After choosing this option the following form will be displayed:



Overdues, reservations and recalls offer the same options.

### 483.2.2 Acceptgiros + overdues

After choosing this option the following form will be displayed:

45 <sup>-</sup>	×
Acceptgiros	OK
Specific format sorted by name	Cancel
Specific format sorted by postcode	Help

All three acceptgiro definitions offer the same options.

### 483.2.3 Invoices

After choosing this option the following form will be displayed:



## 483.2.4 Output format acceptgiros

After choosing this option the following form will be displayed:

🚓 Select the output format acceptgiros										
Acceptgiros (1st overdue) Acceptgiros Acceptgiros (2nd overdue)	8 - Standaard Euro a 💌 1 - Epsilon (Leiden) 💌 1 - Epsilon (Leiden) 💌	ОК								
Acceptgiros for invoices	1 - Epsilon (Leiden) 💌	Cancel								
□ <u>S</u> ave settings		<u>H</u> elp								

## 483.3 Card format layout

After choosing this option an overview screen will be displayed with the relevant codes:



For each of the four options you can define the following:

4 <b>5</b> 7		×
Card measurements	2:0:0	
Position of columns	3~35:45~23	
Delimiter position	41:	
Data to be printed	2~1:1~2:6~1	ОК
Maximum no. items per card	2	Cancel
Leading sign	*	<u>H</u> elp

### Fields on the screen

**Card measurements**: In this field, enter the three parameters that pertain to the dimensions of the card, separated by a ":" (colon):

the length of the card, expressed in the number of lines; the margin at the top (the number of blank lines); the margin at the bottom (the number of blank lines).

Example "18:2:2"

### Meaning:

The card is eighteen lines long and both the top and bottom margins consist of two blank lines.

**Position of columns**: In this field, enter the two parameters that pertain to the positions of the columns on the card, separated by a ":" (colon). Per parameter, the start position and the maximum width of the relevant column should be entered, separated by a "~" (tilde).

Example "3~35:45~23"

#### Meaning

The column on the left is printed starting in position three and has a maximum width of 35 characters. The column on the right is printed starting in position 45 and has a maximum width of 23 characters.

**Delimiter position**: In this field, enter the two parameters that pertain to the delimiter, separated by a ":" (colon).

Enter the position at which the delimiter between the column on the left (which contains the information on the item level) and the column on the right (which contains the borrower information) is to be printed, and the punctuation mark to be used as the delimiter.

#### Please note!

The punctuation marks space, tilde ("~"), up arrow (" $\uparrow$ ") and underscore ("\_") may not be used. If you do not want to use a delimiter, e.g. because the card has a pre-printed delimiter, leave this field empty.

Example "41:/"

#### Meaning

"/" (the pipe symbol) is used as delimiter. The pipe symbol is to be printed at position 41.

**Data to be printed**: In this field, enter one or more code for the information to be printed on the card. Separate the codes using a ":" (colon). Per code, indicate what is to be printed (as indicated in the table below), then a "~" (tilde) and the maximum length for that type of information.

No.	Meaning
1	Title

2	Author
3	Volume
4	Due date
5	Overdue number
6	Item number
7	Call number
8	Title + due date (on one line)

Example "2~1:1~1:6~1"

Meaning The system will print in the following order:

the author (2), maximum length one line; the title (1), maximum length one line; the item number (6), maximum length one line.

**Max. no. of items per card**: Enter the maximum number of items to be included on a single card. The number entered must be greater than "0". This can be used to indicate, for example, that a separate card is to be used for each item for which a reservation has been submitted. In that case, you should enter "1" in this field.

**Leading sign**: In this field, enter the character to be printed as leading sign. This character is printed on the card preceding each item.

*Please note! The punctuation marks space, tilde* ("~"), *up arrow* (" $\uparrow$ ") *and underscore* ("\_") *may not be used.* 

Example A overdue card with three items with no introductory character:

The Duck Symphony in DoReMi Boston Philharmonic A34124000000055B Pretty Woman Orbison, Roy A34124000009355B Suddenly Ocean, Billy A34124000012345B

A overdue card with three items, with the introductory character "\*" (star):

- \* The Duck Symphony in DoReMi Boston Philharmonic A34124000000055B
- \* Pretty Woman Orbison, Roy A34124000009355B
- \* Suddenly Ocean, Billy A34124000012345B

## 483.4 Card format text

After choosing this option an overview screen will be displayed with the relevant codes:



For each of the fourteen options you can define the following:



Indicate in this field the level on which the texts are to be defined. The system distinguishes between three levels:

- *general:* the texts apply to the entire system; in other words: for all locations of all agencies
- *per agency:* the texts apply to all locations of the agency for which your workstation is logged in
- *per agency/location:* the texts apply only to the agency/location for which your workstation is logged in.

#### Please note!

Texts can be defined on multiple levels. When printing the texts, the system will select the most specific text available.

### 483.4.1 Overdues

When you have selected the text level, an input screen will be displayed:



Indicate in this field that text you want to enter. When you select this option, an input screen will be displayed. Enter the text in this field.

### 483.4.2 Acceptgiros

Print function 'Accept giros', 'Accept giros(overdue 1)' and 'Accept giros(overdue 2)'



When you have selected the text level, an input screen will be displayed:

Indicate in this field that text you want to enter. When you select this option, an input screen will be displayed. Enter the text in this field.

### Note

When entering a text, be sure to take the available space into account.

The following codes can be used in texts. These codes are translated when the text is printed.

\$BIB\$	is translated as a description of the library sending the printout.
\$CON	is translated as the period over which the membership fee is due (only for accept giros)
\$+n\$ and \$-n\$	are translated as the date upon which the information is printed + n days or – n days

### Date examples:

If printing takes place on 29 February, "\$+1\$" is printed as "1 March" and "\$-2\$" as "27 February".

If you want the date to be printed as 'today's date', enter \$-0\$ OR \$+0\$.

Four special '\$' variables are available for this option when defining the layout:

\$DEPOSITCODE\$	will print the code of the deposit
\$DEPOSITWORDING\$	prints the (language-)wording of the deposit
\$DEPOSITUSERID\$	prints the borrower id of the person using the deposit
\$DEPOSITUSERNAME\$	prints the name of the person using the deposit

### 483.4.3 Direct debits

When you have selected the text level, an input screen will be displayed. Enter the text in this field.

### Note

With 'Direct debit', the text has a slightly different function. The text should consist of a number of codes, followed by a "= " (equals sign) and the value of the code. This information is then used to generate a file with payment orders for direct debit to be sent to the BGC (Bank Giro Center).

The following texts must be included in the text. The codes and their meaning are given here. For the exact values, please see the brochure published by the BGC titled 'ClieOp02", which can be requested from the Bank Giro Center.

Codes	Meaning	Examples:					
INZEND	sender identification	OBG					
DUPL	Duplicate code	1					
GROEP	Transaction group	10					
RKBG	account number principal	567885					
VAST	fixed description	Membership fee through \$CON					
NAW	Name and address code	1					
VWDAT	desired processing date	\$+28\$					
NAME	name of principal	O.B. Geldrop					
TEST	test code	Р					
SOORT	Transaction type	1002					
омѕсн	Description	\$BIB\$					

## 483.5 SSP format

If you would rather use SSP formats for some types of print functions, this has the following consequences:

- The print function is sorted according to borrower category, and then according to name;
- The print function can differ from one borrower category to another;
- The layout and content of the print function can be defined using the principles of the SSP print module, by which the entire range of functions can be applied.

When you select this menu option, an overview screen will be displayed with print function types and borrower categories. By displaying "OK", the system indicates which print profiles

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_	1								_				_		_						-	_			
_	Borrower's	CI1			CI4		CI9			c   Ro	m 111	112	121	122	131	132	141	142	151	152					
	EBI EBW	0K OK	OK	ΟK				0K OK																	
	EIS	OK						OK																	
	EPA	OK				-		OK																	
	GS	OK						OK																	
	KCO		OK					OK																	
	MIL	OK	ÖK					OK																	
	NEW	0K	ÖK					ÖK																	
	PS		ΟK					OK																	
	RNV	OK	OK					OK																	
	VRK		ΟK					ΟK																	
	www																								
3	ZZZ	ΟK	ΟK					ΟK																	
																			nnecte						 PS NUM

On this screen you see what layouts have been defined for each borrower category in the system.

Explanation of the layout types:

Abbreviation	Print function type	Code
CI1	Overdue 1	RAP1
CI2	Overdue 2	RAP2
СІЗ	Overdue 3	RAP3
CI4	Overdue 4	RAP4
CI8	Overdue concerning borrower import program	RAP101
CI9	Second for overdue concerning borrower import program	RAP102
Rsv	Reservation messages	RESV
Rec	Automatic reclaims	TRUG
Rcm	manual reclaims	TRUA
111	debt invoice	RK11
112	overdue debt invoice	RK12
121	invoice items not returned	RK21
122	overdue items not returned	RK22
131	free invoices	RK31
132	overdue free invoices	RK32

Abbreviation	Print function type	Code					
141	invoice loan fee						
142	overdue invoice loan fee	RK42					
151	[currently not in use]	RK51					
152	[currently not in use]	RK52					

### Options on the screen

**General settings**: this option allows you to enter parameters for the handling of notices over multiple pages. Selecting this option will result in the following form:



If the output for a given notice type extends across multiple pages of output, then the following option allows you to specify whether the headers and footers should be repeated on the continuation pages. This is particularly relevant if notices are sent using automated enveloping machines.

The above screen shows the setting defined for the current logged in location i.e. the setting is defined on a per location basis. However, in general, the setting is likely to be the same for all locations. so when the settings are saved (by clicking OK), then another form is popped up, allowing you to populate all locations with these settings.

Copy profile: After choosing this option the following form will be displayed:

🚓 Copy printing profile		×
Select print profile	Overdue 1 (RAP1)	
From borrower category		ок
To print profile	Overdue 1 (RAP1)	Cancel
To borrower category		Help
		■呂 /

Enter the details for copying one profile to another of for creation of a new profile based on the definition of an existing profile.

**Modify profile**: Here you can modify an existing profile or create a new profile. This is explained in the next section. After choosing this option the following form will be displayed:

💑 Enter / display data for		×
Select print profile	Overdue 1 (RAP1)	
From borrower category	TOTTLER	ок
		Cancel
		<u>H</u> elp

#### Note

Notice texts can be defined in a number of different languages. For language specific notice tests (blocks of texts before / after printout plus the Lines before and after) the system uses the following logic to determine which text to apply to the notice.

- Check the borrower record for a language code like the system codes dut, fre or eng. You can define other language codes in AFO 482 – Borrower file parameters – Borrower Authority lists, as long as they are 3-letter codes.
- If a language code does exist in the borrower record, then this is considered the language of the borrower. If the code is not specified, OR if the language code is not one that matches the definition in the Borrower Authority lists, then the system will use the default language of the system (which is set on installation).

- Dates, borrower salutation titles and the site defined texts for the notice contents / email will use this language specified (borrower specific or default).
- The texts / output first uses the texts defined for the language of the borrower. If there is no text defined for the borrowers language, then use the texts for 'Default" where available else use the texts for the language of the system

### 483.5.1 Modify profile

When you do this for a new profile the following input screens will be offered sequentially:

🚓 Print profile management	×
Comment for print profile	
Print profile type	ок
© Block	
• Column	Cancel
	Help

**Print profile type**: choose "Blocks" to have the data printed in blocks for each title (title etc. information will be displayed in blocks containing a line for each element defined) or "Columns"(title etc. information will be displayed in columns containing the various data elements for all overdues, pickups etc.).

🚜 Printing profile : SSP-PNB.BD-RAP1-WWV	¥ - Layout and pagination	×
Lines per page	þ6	
Characters per line	80	
Left margin	8	
Top margin	4	
Bottom margin	4	ОК
Page numbers (N(o)/B(top)/O(bottom))	N	Cancel
Place of pagination	C	<u>H</u> elp

This input form deals with the various setting for the page layout. The options for **Place of pagination** are: C (center), L (left), or R (right); they have no effect if the previous option (**Page numbers**) is set to 'N'.

4 <b>5</b> -	×
Languages © Default language © Dutch © English © German © French © Spanish	OK Cancel <u>H</u> elp
	<b>Ⅲ</b> ⊠ //

This input form allows you to define text for top and bottom of the forms in various languages. After choosing a language and clicking **OK** the form is presented:

👦 Texts at	top and bottom	×
Texts at f	ор	
Line 1		
Line 2		
Line 3		
Line 4		
Line 5		
Line 6		
<u>C</u> entre		
Texts at I	pottom	
Line 1		
Line 2		
Line 3		
Line 4		
Line 5		ок
Line 6		Cancel
<u>C</u> entre	V	<u>H</u> elp

Enter texts as appropriate and repeat this for as many languages as necessary. When you have finished this section click **Cancel** to proceed to the next form:

👼 Print profile : SSP-PNB.BD-RAP	1-WWW - General structure		×
No columns/blocks	β		
Separate data	N		
<u>S</u> eparate blocks with blank lir	e 🗖		
Split data after max.	99		
Lines	33	ок	
Switch to new page	FF	Cancel	
☐ <u>S</u> ave settings		<u>H</u> elp	
			2
			1.

This form deals with the general characteristics of the (overdue, pick-up etc.) notice.

The **No columns/blocks option** allows you to define the number of columns or blocks (depending on the choice you made on the first screen) containing data such as title, item number, due date etc. you want to print on the (overdue, pick-up etc.) notice.

👼 Data for column/block 1		×
Data in column/block	Title	
		ОК
		Cancel
		Help
		1

Next you are prompted with this input form:

Choose the appropriate data element from the dropdown list and click **OK**.

The next input form allows you to define labels (Blocks) or headers (Columns) for the chosen data element in several languages:

<b>4</b> 77		×
Text for block (general)	Title:	
Text for block (Dut.)		
Text for block (Eng.)		
Text for block (Ger.)		
Text for block (fre)		
Text for block (Spa.)		ОК
Text for block (Rou.)		Cancel
Text for block (Pap.)		Help

After which you are prompted for more parameters regarding the positioning etc. of this data element:

👼 Print profile : data		×
Text for block (general)	Title:	
Display block from position	þ	
Display block to position	70	
Align		
⊙ <u>L</u> eft		
C <u>R</u> ight		
C <u>C</u> entre		
<u>P</u> ut codes into words		ОК
<u>T</u> ransform data to capitals		
Display from line		Cancel
□ <u>S</u> ave settings	,	<u>H</u> elp

The system will repeat this prompt for the number of blocks/columns you specified in the earlier screen.

When you have finished the system will display a screen similar to the example below. You must now complete the layout by amending the following sections.



Free text: when you select this a new menu is displayed:

Choose **Text before print-out** to define the text that will appear at the beginning of a letter. Again you can do this for several languages:

👼 Choose language	×
Language © <u>Dutch</u> © <u>E</u> nglish © <u>G</u> erman © <u>F</u> rench © <u>S</u> panish © <u>R</u> omanian	OK
C <u>P</u> apiamento □ Save settings	Cancel <u>H</u> elp

After choosing a language you are presented with an editor window:

18				×
Enter text	L.			
You are n Use hard	ow using the text manager <return>s to proceed to</return>	a new line.		
English		PPD ATUM		
English	1st OVERDUE	\$\$DATUM	Ê	
	\$\$LENTA			
	\$\$LENAD			
				OK
			<b>_</b>	Cancel

Enter texts as appropriate and repeat this for as many languages as necessary. When you have finished this section click **Cancel** to return to the menu. Then repeat this for **Text after print-out** to define the text that will appear at the bottom of a letter.

Valid codes to be used here are:

- \$\$DATUM The date the notice was generated
- \$\$ADMINISTRATThe administration costs (only valid for invoices).
- \$\$BIBADRES The address of the library.
- \$\$ADLOC The address of the location (as defined in AFO 617)
- \$\$BTW The VAT amount (only valid for invoices).
- \$\$CONTACT The contact person as entered in the borrower record.
- \$\$LEE=nr1,nr2, .... (Only valid for acceptgiros) everyone whose age is no.1, no.2 (or higher) who is sent an acceptgiro, the indication "(N)" is added after the first line of the text that is printed at the top right of the acceptgiro
- \$\$LENAD The name of the borrower, street and number, postcode and city as included in the first address of the borrower record. The Address to be printed on the notice uses the AFO 482 Address Priority Setup to determine the value of \$\$LENAD as a variable for the SSP notices. The AFO482 Print setup and SSP print setup for the address groups is also referenced when creating the SSP output for address blocks.
- \$\$LENATThe form of address ('Mr'/'Mrs') based on the field 'gender' in the borrower record.
- \$\$LENNR The current borrower number.
- \$\$LENTAThe name of the borrower, street and number, postcode and city as included in the second address of the borrower record.
- \$\$LENWA The name of the borrower, department, street and number, postcode and city as included in the work address in the borrower record. This will always print the 3rd address (work or Business).
- \$\$LENZO The name of the borrower.
- \$\$REKENING The invoice number (only valid for invoices).

• \$\$TOTAAL The total amount as included in an invoice of the circulation module (only valid for invoices)

### Please note

If the requested address is not defined in the borrower record, the data from the FIRST address block found in the borrower record will be used, the system starts at address block 1 (home) down until it finds an address to be used.

In the case of guarantors, the address is the Main / Home address or the first address group found in the record.

When you select an already defined type of printout from the overview screen, the system will

😵 Yubis Smart - Geac - [Circulation notice param	eters - Display/correct]			_ 8 ×
Selle Edit Toolbar Options Window Help				_ 8 ×
← Ӻ ⊕	🔁 🍈 🖊	<u>,</u>	?	
Printing profile : claim 1 (EBI)	Print type : BLOCKS			
<ul> <li>O Free texts <ol> <li>Lay-out and pagination</li> <li>Texts at the top and at the bottom</li> <li>Sort heading and sort groups</li> <li>General structure: :4</li> <li>Block 1: Due date</li> <li>Block 2: Title</li> <li>Block 3: HAuthor</li> <li>Block 5: -</li> <li>Block 6: -</li> <li>Block 7: -</li> <li>Block 7: -</li> <li>Block 8: -</li> <li>Block 9: -</li> <li>Block 10: -</li> <li>Block 11: -</li> <li>Block 12: -</li> <li>Block 12: -</li> <li>Block 14: -</li> <li>Block 15: -</li> <li>Block 16: -</li> </ol> </li> </ul>				
		 Connected	483 PNB/BD · 2 · 2084 INS CAPS N	UM 11:31

display a screen as shown in the example below immediately:

### Options on this screen

Modify/display: Select a line and click on this icon to edit the chosen part of the layout.

📽 Vubis Smart - Geac - [ORDERS ADMINISTRATION : PARAMETERS FOR PRINTING - Display/correct]	_ 8 ×
😵 Eile Edit Ioolbar Options Window Help	_ B ×
🔶 🕂 🗗 🚮 🌆 🕼 🕼 🎵	?
	ō
Printing profile : regular order forms (supplier) Print type : BLOCKS	
0 Free texts	
1 Lay-out and pagination	
2 Texts at the top and at the bottom	
3 Sort heading and sort groups	
4 General structure : 16	
5 Block 1 : Title	
6 Block 2 : Budget 7 Block 3 : Set message to supplier	
8 Block 4 : Authors (in ISBD format)	
9 Block 5: Order data note	
10 Block 6 : Publisher	
11 Block 7 : Year of publication	
12 Block 8 : ISBN	
13 Block 9 : Printing date	
14 Block 10 : Price per item 15 Block 11 : Order (copy/vol.)	
16 Block 12 : Suplier's message	
17 Block 13: Internal note	
18 Block 14 : Supplier's reference	
19 Block 15 : Order header supplier notes	
20 Block 16 : !DefaultShelfmark	
Connected	271 PNB/BD - 2 - 3728 INS CAPS NUM 13:54
jj Connectea j	2/1 JT NO/DD - 2 - 3/20 JING JCARG JNUM J13:34

**Print**: The standard form for generating output will be presented. You can print the complete definition of the defined layout.

#### Note:

This will not print a sample letter based on the layout, just a listing of all the definitions that have been made.

Comment: To add a free text explanation to this layout definition.

**Delete**: To the delete the whole definition of this layout. You cannot delete lines from the 'Blocks' (or 'Columns') definition.

**Exchange places**: Select two lines from the 'Blocks' (or 'Columns') definition (by using mouse and the CTRL-key) to swap their positions. This can be useful when you have made a mistake, because you cannot delete lines from the 'Blocks' (or 'Columns') definition.

#### Note:

Line 4 (General structure) determines the number of lines ('Blocks') or ('Columns') that will actually be printed. So more 'Blocks' (or 'Columns') can be defined than are set in this parameter. Make sure you amend this setting when you wish not to print all 'Blocks' (or 'Columns'). Again this can come in useful when you have made a mistake: use the Exchange places option first to move a no longer required data element to the last position. Then decrease the number specified in General structure.

See the previous section for information on the various fields how to edit them.

## 483.6 Loan receipts

Texts for various slips can be defined in the system. For the time being, this option is only used to print a freely definable text at the bottom of loan slips and the like.

When you select this menu option, an input screen will appear in which the language of the text can be defined. Next an input screen will appear in which the desired text can be entered.

#### Please note!

The width of these slips as well as othe related parameters can be set in AFO 481 - Miscellaneous - Circulation Workflow – Printing. See the Help on this AFO for more information.

### 483.7 Address priority for cards

For the circulation print functions that do not use SSP, you can determine the address in the borrower administration to which the printed matter is to be sent. The system offers the possibility of defining the address to be printed per borrower category combined with the type of print function.

When you select this menu option, an input screen will be displayed:

🚜 Addresses for printing		×
For borrower category EF	PA [11111111	
For borrower category EIS	S O	
For borrower category EE	31 0	
For borrower category PS	0	
For borrower category GS	6 0	
For borrower category KC	0	
For borrower category EE	W O	
For borrower category MI	L	
For borrower category VR	K 0	
For borrower category RN		
For borrower category NE	W O	ОК
For borrower category ZZ	Z	Cancel
For borrower category W	WW 111111111	Help

For each borrower category, enter a parameter with ten digits in this field. Each of these digits pertains to a type of print function, in the sequence indicated below:

1	overdues
2	Reservations
3	Accept giros
4	first overdue accept giros
5	second overdue accept giros

6	automatic recalls
7	manual recalls
8	accept giro with invoice
9	direct debit
10	Invoice

Each digit can be given one of the following values:

1	send the printed matter to the first address
2	send the printed matter to the second address
3	send the printed matter to the work address

#### Please note!

Г

If no values from this table are entered, all printed matter will be sent to the first address.

# **483.8 Collection overdues**

When this menu option is selected, a submenu will be displayed with the types of reminders have been defined:



Select a reminder and then this option to define the print profile for the collection.

Next a survey screen will be displayed with the selected print profile.

The print profile can be modified in this screen. The working method and options are explained in the section on SSP formats.

## 483.9 Email notice text

With this option you can define Subject and Contents of notices sent via email.

When this menu option is selected, a submenu will be displayed with the various notice types:



Choose an option, after which an input form is displayed:

			×
Overdue number	h		
		ок	
		Cancel	
		<u>H</u> elp	
		I	

Choose an overdue number, after which a choice of language is offered:

<b>#</b>	×
Languages © Default language © Dutch © English © German © French © Spanish	OK Cancel <u>H</u> elp
	<b>= 1</b>

Choose a language, after which an input form is displayed:

4 <b>5</b> 7				×
Subject	1st over due notice with link for	\$\$L		
Message	This is is your first email overdue notice for the overdue items as shown in the attached document.		OK Cancel	
<u>R</u> epeat sub	ject in message	•	<u>H</u> elp	
			<b>#</b> 2	

The method for the other options is identical, except for manual recalls, where there is no language option.

You can use the same \$\$ codes as described in section 483.5.1.

## 483.10 Stored print file periods

This option allows you to specify the number of days print files must be stored OR how many files you wish to retain. This enables you to reprint files if necessary. After choosing this menu option an input form will be displayed:

K Maximum periods to keep stored print files	×
Number of stored print files to keep 20	
Number of days to keep stored print files	
	ок
You may define how many sets of print files to keep, or the number of days for which to keep them If you enter values for both, then the system will keep the maximum for either rule	Cancel
By default the system will keep 10 sets.	<u>H</u> elp

### Document control - Change History

Version	Date	Change description	Author
1.0	unknown	creation	
2.0	September 2006	updates for release 2.4.1 build 17	
3.0	December 2006	changed terminology; added new intro & clarification for language dependant notices	
4.0	March 2007	added option "invoices" to email parameters; added new menu option "stored print file periods"; new option for SSP formats	Tineke vanBuul